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Timothy J. Allen
(Signature) 01/27/2011 ALLEN 00000043 501602 CR00187895
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IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Inventor: **Andrew T. BUSEY**Docket No.: **Quintus 5 (350008-US-CIP)**Serial No: **09/187,895**Group Art Unit: **2176**Filing Date: **November 6, 1998**Confirmation No.: **3594**Patent No.: **7,165,213**Examiner: **William BASHORE**Issue Date: **January 16, 2007**

Title: **METHOD AND SYSTEM FOR COORDINATING MEDIA AND
MESSAGING OPERATIONS IN AN INFORMATION PROCESSING
SYSTEM**

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PAYMENT OF DEFICIENCY IN PREVIOUSLY PAID FEES
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SIR:

The Assignee of the above-referenced patent obtained the rights to this patent during its prosecution as an application in 2001. An Assignment based on the acquisition of an entire portfolio of patents from the previous owner, Quintus Corporation ("Quintus"), to Avaya Technology Corp. ("Avaya"), was signed on April 10, 2001, and recorded in the U.S. Patent and Trademark Office, Assignments Branch, on July 26, 2001 at reel/frame 012698/0615.

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Adjustment date: 03/24/2011 CKHLOK
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Deposit Account Authorization

Patentee does not believe that any additional fees are due with respect to this correspondence; however, should the Commissioner determine that additional fees are required, the Commissioner is hereby authorized to charge Deposit Account No. 50-1602.

Respectfully submitted,

Andrew T. BUSEY

Date: January 27, 2011

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